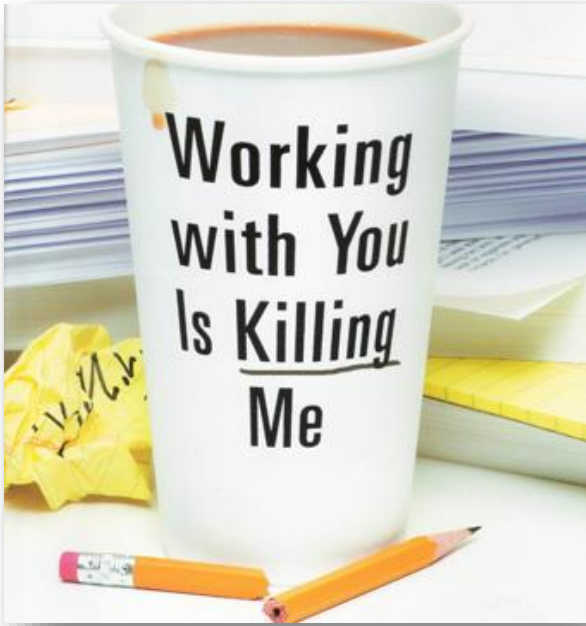


# Transformative Mediation

## Relationships at Work



Mediation is viewed primarily as a facilitative problem-solving focused class and does not emphasize the transformative, or repair work necessary for on-going or continuous relationships.

Being able to repair relationships becomes an essential tool for supervisors and managers. This 6-hour course is delivered in two parts, looking at *forgiveness*, *reconciliation*, *apology*, and *repair* as necessary ingredients in successful supervision of troubled employees.

**You must enroll in Parts 1 & 2 when signing up for this course.**

### Part 1: Transformative Mediation

Course Code in PeopleSoft: PD3804

**June 22, 2017** (1:00 P.M.—4:00 P.M.)

Building Inspections Training Room, Plano Municipal Center

### Part 2: Transformative Mediation

Course Code in PeopleSoft: PD3808

**July 10, 2017** (1:00 P.M.—4:00 P.M.)

Building Inspections Training Room, Plano Municipal Center



**Instructor:**  
**Anthony Picchioni, Ph.D.**  
Clinical Professor and Senior Lecturer  
Southern Methodist University  
Dispute Resolution Masters Program

